

The Next Generation of SCORM: Innovation for the Global Force

Jonathan Poltrack, Problem Solutions
Jason Haag, Tolliver Group
Andy Johnson, Problem Solutions
Nikolaus Hruska, Problem Solutions

Advanced Distributed Learning



Background

- The Sharable Content Object Reference Model (SCORM) is the de-facto global learning standard
- SCORM is widely used in academia, industry, and government to create reusable, interoperable content
- More than 330 certified SCORM products
- Focuses on a single learner in a web-based training system
- Reports to a traditional Learning Management System (LMS)



Requirements Process

- We began gathering requirements for a new API to
 - Cover gaps in SCORM and
 - Enable new technological use cases
- "Project Tin Can" Broad Agency Announcement (BAA)
 - Interviewed eLearning community members
 - Reviewed of LETSI whitepapers (100+)
 - Crowdsourced feature requests (uservoice.com)
 - Prioritized and compiled use cases
- Defense ADL Working Group (DADL WG) feedback



Top Requirements

- Support out-of-browser learning activities with nonproprietary solutions (different content types)
- Enable offline, disconnected or intermittent connections
- Support distributed content and systems
- Connect value-added services for learning analytics to storage systems
- Define how stored data is retrieved in a consistent manner
- Update the communication mechanism
- Support social learning scenarios
- Make it simple!



Do we need a learning specification that expands on the capabilities of SCORM?



The Next Generation of SCORM

- The "Training and Learning Architecture" (TLA)
- Leverages cloud computing and service-oriented architecture
- Modern software communication with learning systems via web services
- Tracks formal and informal learning scenarios
- Supports mobile devices, games, simulations, virtual worlds, and real-world experiences



Goals for the TLA

- Support the Global Force
- Leverage mobile devices, virtual worlds, simulations, and games
- Capture lifelong learning
- Enable a truly distributed learning environment
- Allow sharing of learning data across systems
- Deliver relevant content using Semantic Web technologies



How will we start to meet these goals for our stakeholders?

Government, Industry and Academia



Social Learning

- Social networks are online communities of shared interest (ex. Twitter)
- Learners develop a trusted "Personal Learning Network" via social media interactions
- Enables learners to look for knowledge outside their personal experience
- Learners can connect to experts, peers, and mentors for knowledge
- Traditional LMSs don't track and record these social learning activities



Activity Streams

- The major social media companies developed the Activity Streams specification to capture social learning activities
- Format: "I Did This" <actor> <verb> <object>
 - Activity Stream examples:
 - Jason authored I/ITSEC Paper
 - Jonathan mentored Jason
 - Andy completed CPR 101
 - Nikolaus attended I/ITSEC 2012
- Social networks provide "streams" of data
- Research shows Twitter streams being used effectively as an educational tool
- Instructors gain credibility from students when posting social or scholarly information



Semantic Web

- Activity Streams can be thought of as a triple
 - Ex. "Mark Twain wrote Huckleberry Finn"
 - Allows questions like "What other works did Mark Twain write?"
- Enable systems to infer information through the defined semantic relationships
 - Ex. recipes have prep time, calories, and ingredients
 - Ex. bank search gives phone #, directions, and a map
- Many available options to add rich semantic data to content
 - schema.org, microformats, microdata, Open Graph, META Tags
- GOAL: Systems can make meaning from the learner's context to deliver relevant, related content through semantic analysis



Looking to industry to set an example for Activity Streams



Activity Streams Industry Support

- Google+, Twitter, Instagram
 - Ex. Nikolaus liked a photo
 - Ex. Jason commented on a photo
- Massively Multiplayer Online Games (MMOGs)
 - Ex. Andy found 86 Gold Coins
- Facebook "Open Graph" platform
 - Ex. Jonathan read the Odyssey
- ADL is representing the learning and training community



How do we track such diverse data?



Experience API Features ("Tin Can API")

- Comprises the first component of the TLA
- Stores all data in a Learning Record Store (LRS)
- Features an updated runtime communication method
- Allows reporting of Activity Streams from virtual, online, or real world activities
- Enables communication with out-of-browser content
- Allows flexible reporting and new data collection capabilities with a fully extensible architecture



Short Term Research Objectives

- Complete Experience API Specification v1.0
 - Drive spec changes and features from community
 - Develop open source prototypes
 - Allow early adopters in commercial space to build support into their products
 - Move version 1.0 to standards body
- Support mobile learning!
 - Solve immediate needs of community to track mobile learning
 - Support both web and native mobile applications
 - Build reusable libraries
 - Prototype with the Services



Long Term Objectives

- Define domain-specific extensions for communities of practice
 - Ex. Medical, DoD, K-12 and Higher Education
- Support team-based learning, informal learning, and social learning
- Enable tools for roles other than learners
 - Ex. instructors, mentors, aides
- Let community build apps on top of the API
 - Ex. City of San Francisco public transportation



Future Research Areas

- Learner profile technologies
- Just-in-time content brokering
- Intelligent tutoring
- Cognitive adaptability
- Improvement of retention
- Experiential learning

- Big data analytics
- Open independent learner models
- Semantic determination
- Application of virtual environments
- Social problem solving
- Self-directed learning



Questions?

- Jonathan Poltrack
 - jonathan.poltrack.ctr@adlnet.gov
- Jason Haag
 - jason.haag.ctr@adlnet.gov
- Andy Johnson
 - andy.johnson.ctr@adlnet.gov
- Nikolaus Hruska
 - nikolaus.hruska.ctr@adlnet.gov

